MANGALDAI COLLEGE, MANGALDAI
FEEDBACK COMMITTEE REPORT
SESSION 2020-21

Feedback Type: Offline

Feedback Categories:

Feedback were collected from four different categories of stakeholders namely student's feedback, teacher's feedback, parents and alumni feedback.

Summary of statistics of feedback received:

Sl. No	Feedback Category	Total number of stakeholder recorded feedback	Average opinions of answer in percentage
1	Student's Feedback	682	91.19%
2	Teacher's Feedback	64	75.94%
3	Parents Feedback	75	67.4%
4	Alumni Feedback	69	78.88%
Total Number of Responder		704	
Average rating of all responses from stakeholders is found			79.28

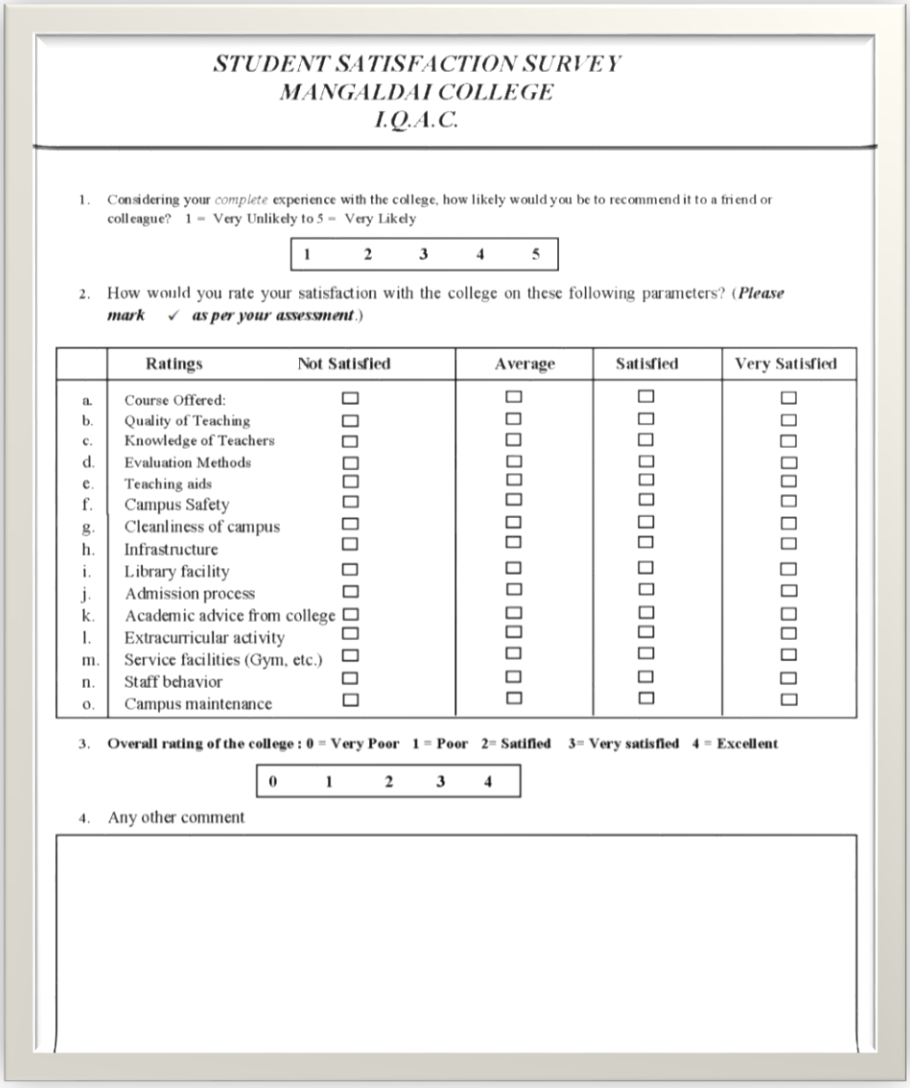
Scale of opinion of all stakeholders found to be at rank B = (100- 80)

SCALE OF OPINION OF STAKHOLDER (STUDENT, TEACHER, PARENTS, ALUMNI)			
A= 100-80	B= 79–60	C= 59-40	D= Less Than 40

MANGALDAI COLLEGE, MANGALDAI
FEEDBACK COMMITTEE REPORT
SESSION 2020-21

Category: 1: STUDENT"S FEEDBACK

Mode of feedback collection: Offline
Total number of responder: 682
Total number questions attempted: 17
Screenshot of feedback form:



STUDENT SATISFACTION SURVEY
MANGALDAI COLLEGE
I.Q.A.C.

1. Considering your *complete* experience with the college, how likely would you be to recommend it to a friend or colleague? 1 = Very Unlikely to 5 = Very Likely

1	2	3	4	5

2. How would you rate your satisfaction with the college on these following parameters? (***Please mark ✓ as per your assessment.***)

	Ratings	Not Satisfied	Average	Satisfied	Very Satisfied
a.	Course Offered:	☐	☐	☐	☐
b.	Quality of Teaching	☐	☐	☐	☐
c.	Knowledge of Teachers	☐	☐	☐	☐
d.	Evaluation Methods	☐	☐	☐	☐
e.	Teaching aids	☐	☐	☐	☐
f.	Campus Safety	☐	☐	☐	☐
g.	Cleanliness of campus	☐	☐	☐	☐
h.	Infrastructure	☐	☐	☐	☐
i.	Library facility	☐	☐	☐	☐
j.	Admission process	☐	☐	☐	☐
k.	Academic advice from college	☐	☐	☐	☐
l.	Extracurricular activity	☐	☐	☐	☐
m.	Service facilities (Gym, etc.)	☐	☐	☐	☐
n.	Staff behavior	☐	☐	☐	☐
o.	Campus maintenance	☐	☐	☐	☐

3. **Overall rating of the college : 0 = Very Poor 1 = Poor 2= Satified 3= Very satisfied 4 = Excellent**

0	1	2	3	4

4. Any other comment

MANGALDAI COLLEGE, MANGALDAI
FEEDBACK COMMITTEE REPORT
SESSION 2020-21

Tabular Analysis of Students Feedback Response:

1. How likely would you be to recommend the college to a friend or colleague (Rate 1 to 5 , 1 = Unlikely 5 = Most Likely)

1= Unlikely	2= Average	3= Likely	4 = Most Likely	5= Always	Total Responder & Total %
35	**49**	**98**	**315**	**185**	682
5.13	7.18	14.37	46.19	27.13	100

The total percentage of rating 3 (Likely) + 4 (Most likely) + 5 (Always) = 87.69 %
Scale of opinion of feedback 1 is found to be at rank A = (100- 80)

2. How would you rate your satisfaction with the college on these following parameters

Parameters	Not Satisfied %	% Average	% Satisfied	% Very Satisfied	Total %
a) Course Offered	1.47	9.09	31.52	57.92	**100.00**
b) Quality of Teaching	1.17	2.20	41.06	55.57	**100.00**
c) Knowledge of Teachers	1.76	7.04	50.59	40.62	**100.00**
d) Evaluation Methods	2.20	5.13	47.07	45.60	**100.00**
e) Teaching aids	5.13	7.18	46.19	41.50	**100.00**
f) Campus Safety	4.25	18.04	41.64	36.07	**100.00**
g) Cleanliness of campus	0.15	2.20	62.32	35.34	**100.00**
h) Infrastructure	1.32	2.20	50.29	46.19	**100.00**
i) Library facility	0.59	2.79	71.41	25.22	**100.00**
j) Admission process	2.79	9.53	51.76	35.92	**100.00**
k) Academic advice from college	0.88	7.92	32.84	58.36	**100.00**
l) Extracurricular activity	3.52	7.18	57.92	31.38	**100.00**
m) Service facilities (Gym, etc.)	0.29	1.91	55.57	42.23	**100.00**
n) Staff behavior	2.35	5.72	66.13	25.81	**100.00**
o) Campus maintenance	1.76	8.36	52.79	37.10	**100.00**

MANGALDAI COLLEGE, MANGALDAI
FEEDBACK COMMITTEE REPORT
SESSION 2020-21

The average percentage of rating (Satisfied + Very Satisfied / 15) = 91.59%

Scale of opinion of feedback 1 is found to be at rank A = (100- 80)

3. Overall rating of the college	0 = Very Poor	1 = Poor	2= Satified	3= Very satisfied	4 = Excellent
Total Responder	15	24	197	284	162
Percentage of Satisfaction Level	2.20	3.52	28.89	41.64	23.75

The total percentage of rating 2 (Satisfied) + 3 (Very Satisfied) + 5 (Excellent) = 94.28%
Scale of opinion of feedback 1 is found to be at rank A = (100- 80)

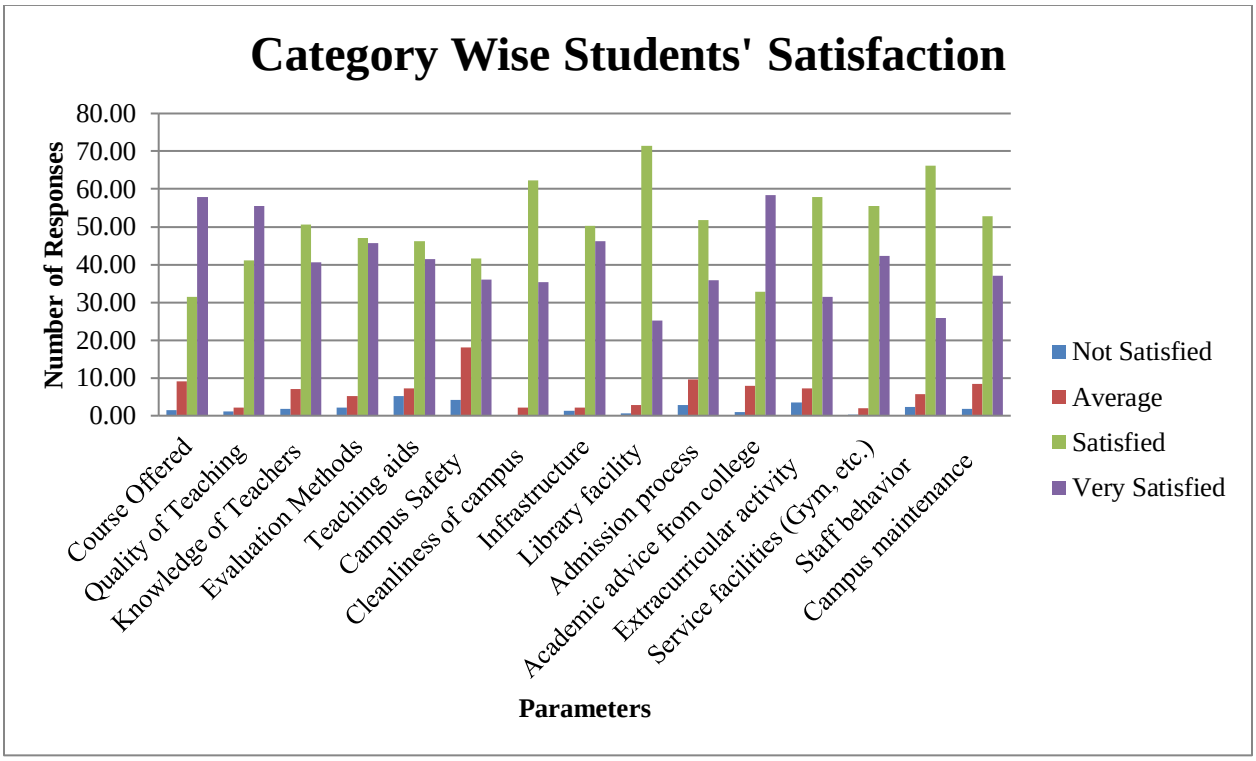


Fig. 1 Category Wise Student Satisfaction in Mangaldai College

MANGALDAI COLLEGE, MANGALDAI
FEEDBACK COMMITTEE REPORT
SESSION 2020-21

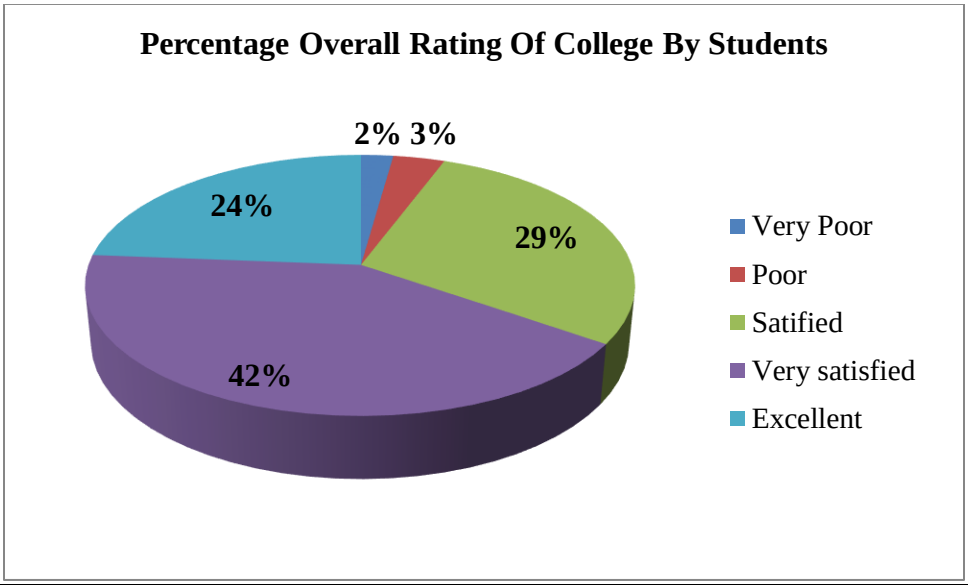


Fig. 2 Percentage of overall rating of the college by students

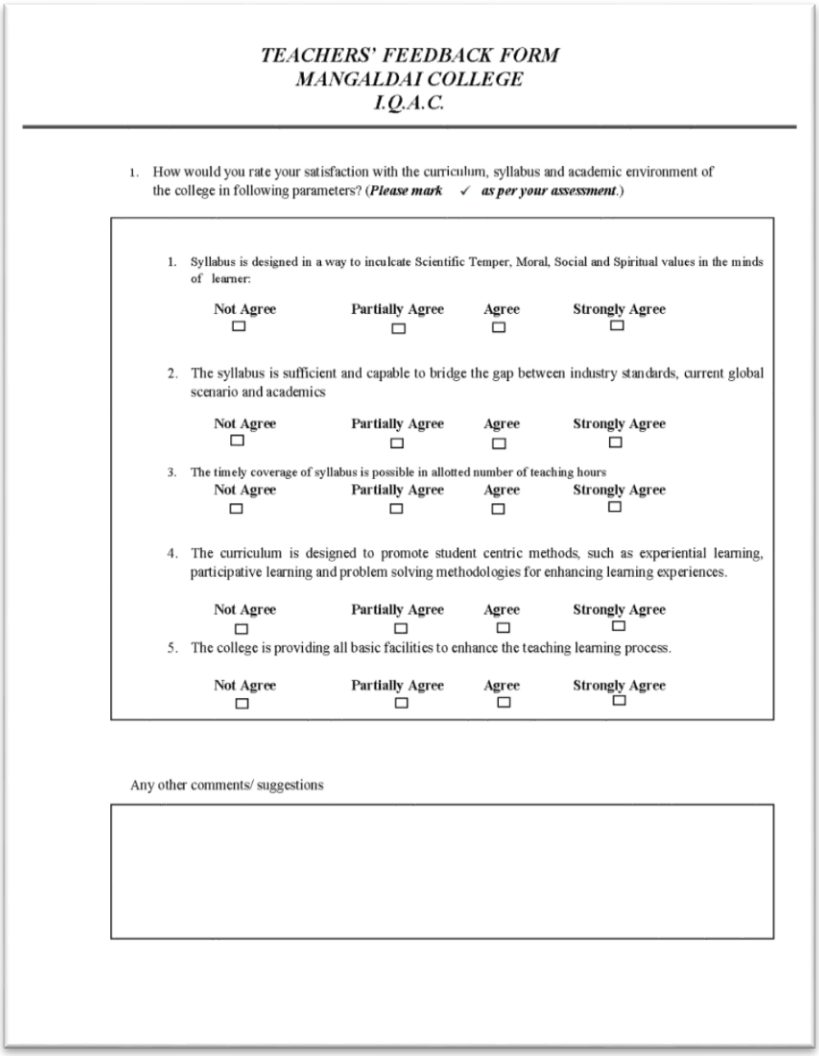
The following are the observations from student's feedback:

1. Extracurricular activities should promote in the college for overall growth of the students
2. The students are satisfied with the course offered in the college. 89.44 % of students are satisfied with the course offered by the college.
3. Library facility should be enhancing with digital facilities.
4. ICT tools should be used by the teacher as much as possible.
5. Behaviors of office staff towards the students should be more polite and supportive.
6. More academic advice for competitive and entrance examinations is needed by the students.
7.

MANGALDAI COLLEGE, MANGALDAI
FEEDBACK COMMITTEE REPORT
SESSION 2020-21

Category: 2: TEACHERS' FEEDBACK

Mode of feedback collection: Offline
Total number of responder: 64
Total number questions attempted: 05
Screenshot of feedback form:



TEACHERS' FEEDBACK FORM
MANGALDAI COLLEGE
I.Q.A.C.

1. How would you rate your satisfaction with the curriculum, syllabus and academic environment of the college in following parameters? (***Please mark ✓ as per your assessment.***)

1. Syllabus is designed in a way to inculcate Scientific Temper, Moral, Social and Spiritual values in the minds of learner:

Not Agree ☐ **Partially Agree** ☐ **Agree** ☐ **Strongly Agree** ☐

2. The syllabus is sufficient and capable to bridge the gap between industry standards, current global scenario and academics

Not Agree ☐ **Partially Agree** ☐ **Agree** ☐ **Strongly Agree** ☐

3. The timely coverage of syllabus is possible in allotted number of teaching hours

Not Agree ☐ **Partially Agree** ☐ **Agree** ☐ **Strongly Agree** ☐

4. The curriculum is designed to promote student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.

Not Agree ☐ **Partially Agree** ☐ **Agree** ☐ **Strongly Agree** ☐

5. The college is providing all basic facilities to enhance the teaching learning process.

Not Agree ☐ **Partially Agree** ☐ **Agree** ☐ **Strongly Agree** ☐

Any other comments/ suggestions

MANGALDAI COLLEGE, MANGALDAI
FEEDBACK COMMITTEE REPORT
SESSION 2020-21

Tabular Analysis of Teacher's Feedback Response:

Questions	Not Agree	Partially Agree	Agree	Strongly Agree	Total
1	8	5	48	3	64
2	4	20	39	1	64
3	9	5	49	1	64
4	2	14	33	15	64
5	6	4	29	25	64
Total	29	48	198	45	320
Total Percentage	9.06	15.00	61.88	14.06	75.94

The total percentage of rating = Agree + Strongly Agree = 75.94%

Scale of opinion of feedback 2 is found to be at rank B = (100- 80)

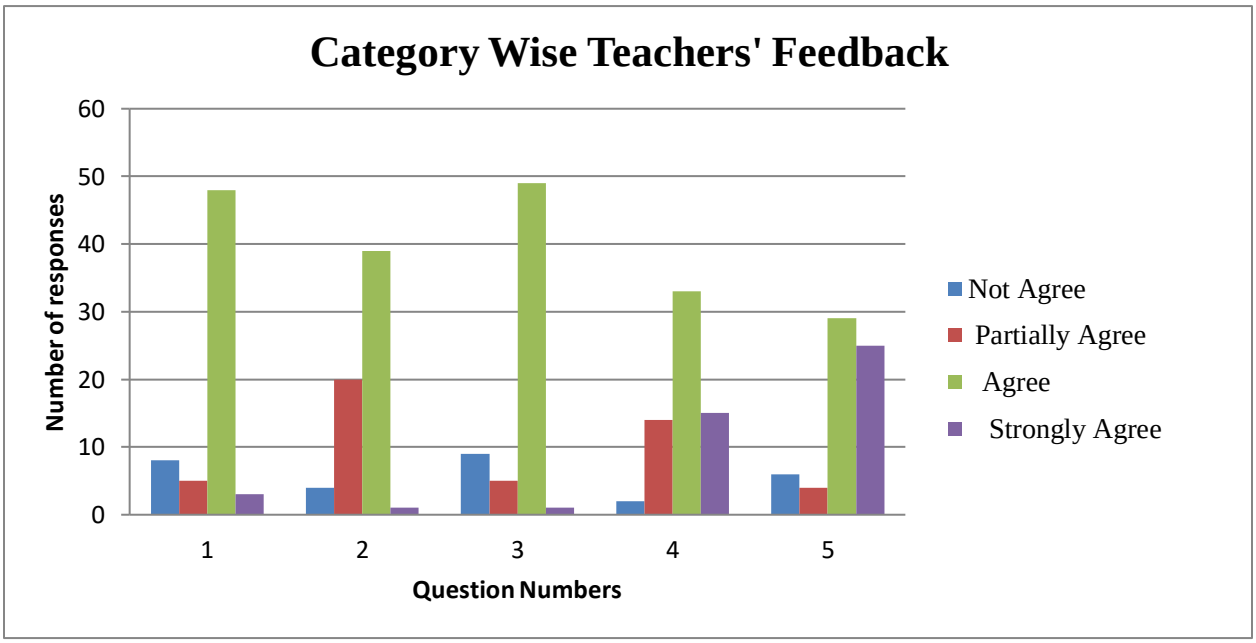


Fig. 2 Category Wise Teacher's Feedback

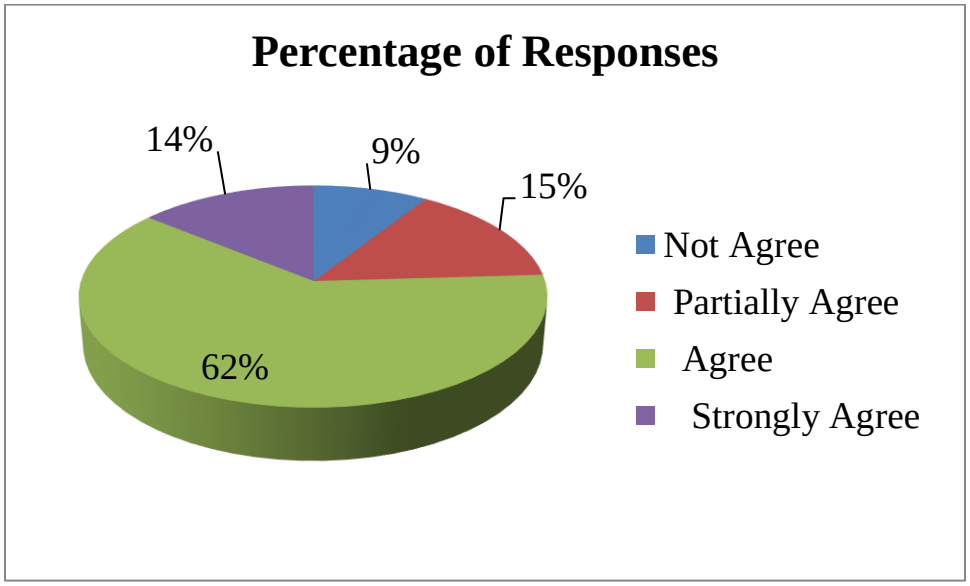


Fig. 3 – Percentage of total responses

The following are the observations from teacher's feedback:

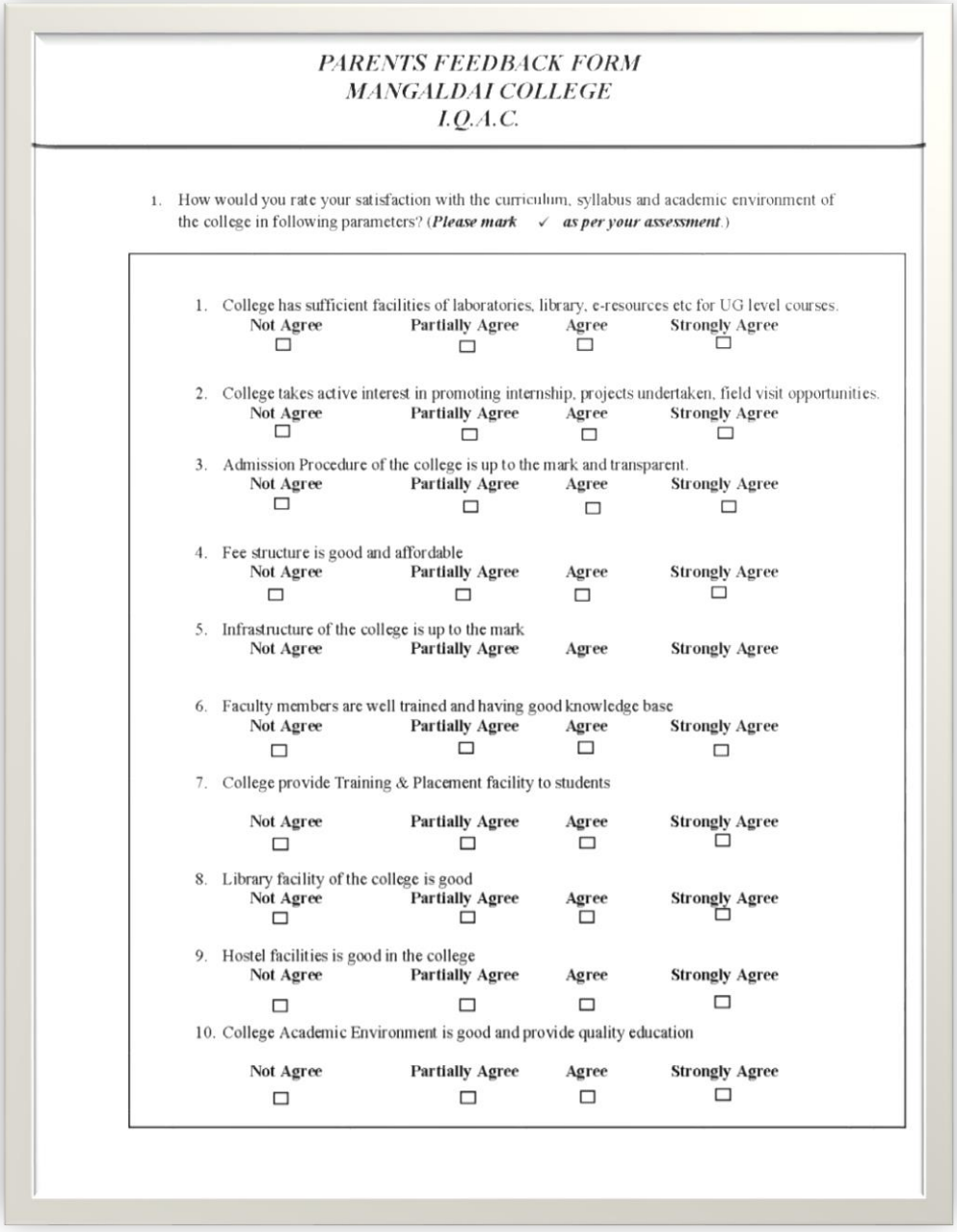
1. The syllabus needs to be review to make it capable to bridge the gap between industry standards, current global scenario and academics.

2. The curriculum needs to be modified and need to make it more experimental learning.

Category: 3: PARENTS FEEDBACK

Mode of feedback collection: Offline
Total number of responder: 75
Total number questions attempted: 10
Screenshot of feedback form:

MANGALDAI COLLEGE, MANGALDAI
FEEDBACK COMMITTEE REPORT
SESSION 2020-21



PARENTS FEEDBACK FORM
MANGALDAI COLLEGE
I.Q.A.C.

1. How would you rate your satisfaction with the curriculum, syllabus and academic environment of the college in following parameters? (***Please mark ✓ as per your assessment.***)

1. College has sufficient facilities of laboratories, library, e-resources etc for UG level courses.
   Not Agree ☐ **Partially Agree** ☐ **Agree** ☐ **Strongly Agree** ☐
2. College takes active interest in promoting internship, projects undertaken, field visit opportunities.
   Not Agree ☐ **Partially Agree** ☐ **Agree** ☐ **Strongly Agree** ☐
3. Admission Procedure of the college is up to the mark and transparent.
   Not Agree ☐ **Partially Agree** ☐ **Agree** ☐ **Strongly Agree** ☐
4. Fee structure is good and affordable
   Not Agree ☐ **Partially Agree** ☐ **Agree** ☐ **Strongly Agree** ☐
5. Infrastructure of the college is up to the mark
   Not Agree **Partially Agree** **Agree** **Strongly Agree**
6. Faculty members are well trained and having good knowledge base
   Not Agree ☐ **Partially Agree** ☐ **Agree** ☐ **Strongly Agree** ☐
7. College provide Training & Placement facility to students
   Not Agree ☐ **Partially Agree** ☐ **Agree** ☐ **Strongly Agree** ☐
8. Library facility of the college is good
   Not Agree ☐ **Partially Agree** ☐ **Agree** ☐ **Strongly Agree** ☐
9. Hostel facilities is good in the college
   Not Agree ☐ **Partially Agree** ☐ **Agree** ☐ **Strongly Agree** ☐
10. College Academic Environment is good and provide quality education
    Not Agree ☐ **Partially Agree** ☐ **Agree** ☐ **Strongly Agree** ☐

MANGALDAI COLLEGE, MANGALDAI
FEEDBACK COMMITTEE REPORT
SESSION 2020-21

Tabular Analysis of Parent's Feedback Response:

Sl No.	Statements	Not Agree	Partially Agree	Agree	Strongly Agree	Total
1	College has sufficient facilities of laboratories, library, e-resources etc for UG level courses.	20	12	22	21	75
2	College takes active interest in promoting internship, projects undertaken, field visit opportunities.	8	12	25	30	75
3	Admission Procedure of the college is up to the mark and transparent.	7	4	38	26	75
4	Fee structure is good and affordable	4	1	5	65	75
5	College Academic Environment is good and provide quality education	5	5	10	55	75
6	Infrastructure of the college is up to the mark	1	7	21	46	75
7	Faculty members are well trained and having good knowledge base	22	4	12	37	75
8	College provide Training & Placement facility to students	51	1	11	12	75
9	Library facility is good	22	15	20	18	75
10	Hostel facilities is good in the college	14	29	24	8	75
Total Responses		154	90	188	318	750
Percentage of Total Responses		20.53	12.00	25.07	42.40	100

The total percentage of rating = Agree + Strongly Agree = 67.4%

Scale of opinion of feedback 3 is found to be at rank B = (79- 60)

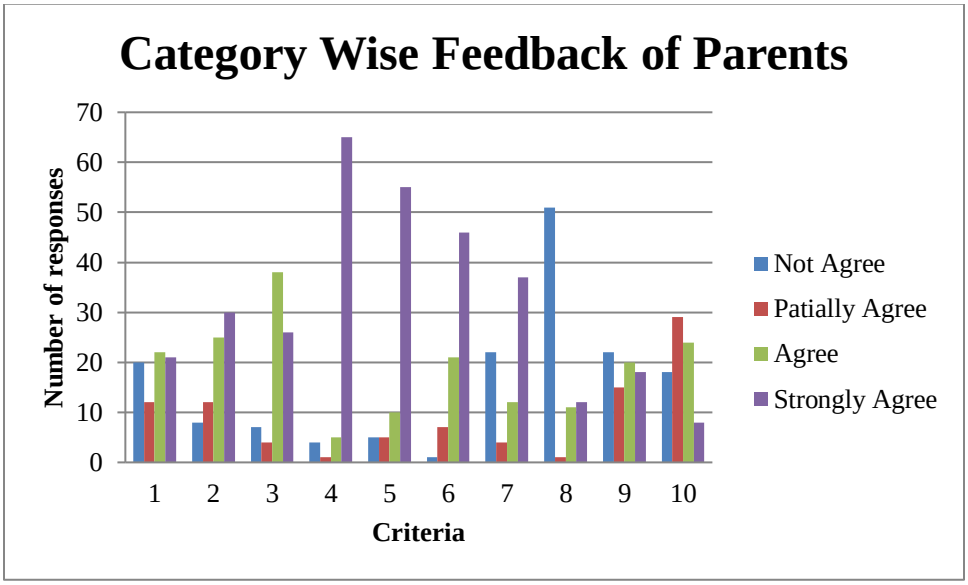


Fig. 4. Pattern of Parents Feedback

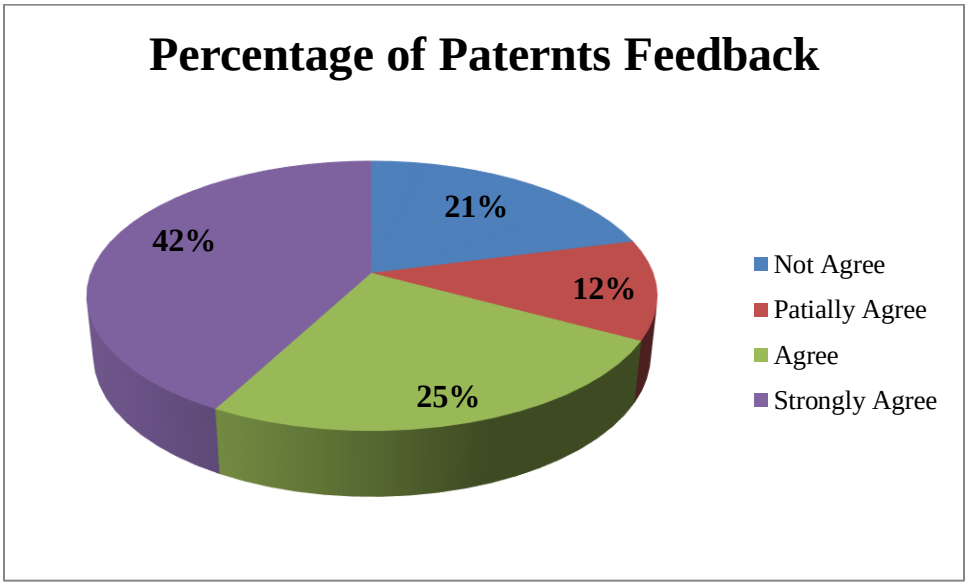


Fig. 5 – Percentage of total responses

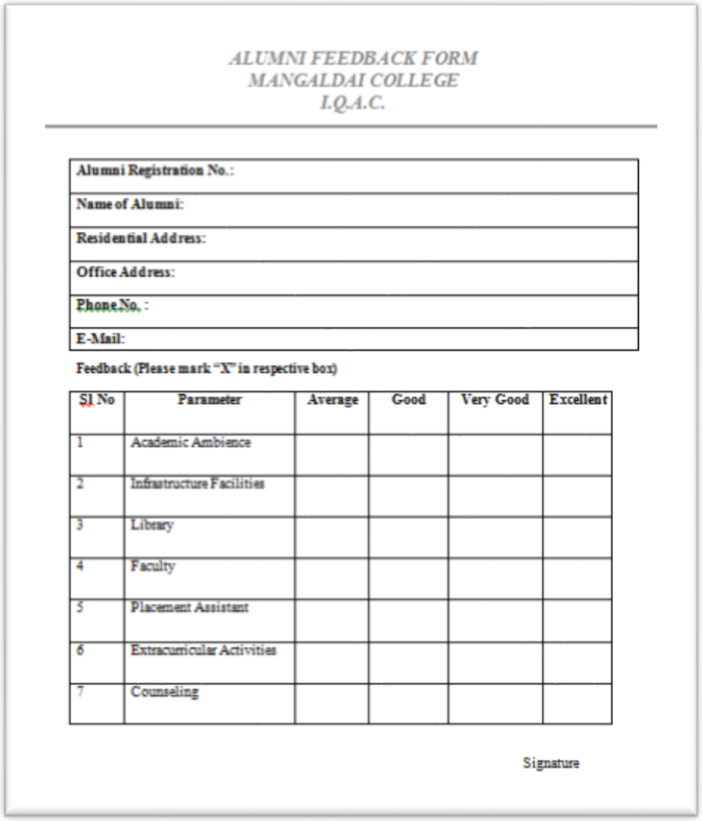
MANGALDAI COLLEGE, MANGALDAI
FEEDBACK COMMITTEE REPORT
SESSION 2020-21

The following are the observations from parent's feedback:

1. Academic environment of the college need to be enhance.
2. Hostel facilities in the college need to be improved.
3. State of the art library facility needs to be developed in the institution.
4. Placement and skill based training should be introduced in the college.

Category: 4: ALUMNI FEEDBACK

Mode of feedback collection: Offline
Total number of responder: 69
Total number questions attempted: 05
Screenshot of feedback form:



ALUMNI FEEDBACK FORM
MANGALDAI COLLEGE
I.Q.A.C.

Alumni Registration No.:
Name of Alumni:
Residential Address:
Office Address:
Phone No. :
E-Mail:

Feedback (Please mark "X" in respective box)

Sl No	Parameter	Average	Good	Very Good	Excellent
1	Academic Ambience				
2	Infrastructure Facilities				
3	Library				
4	Faculty				
5	Placement Assistant				
6	Extracurricular Activities				
7	Counseling				

Signature

MANGALDAI COLLEGE, MANGALDAI
FEEDBACK COMMITTEE REPORT
SESSION 2020-21

Tabular Analysis of Alumni Feedback Response:

Sl No	Parameter	Average	Good	Very Good	Excellent	TOTAL
1	Academic Ambience	8	7	21	33	69
2	Infrastructure Facilities	19	7	18	25	69
3	Library	21	11	14	23	69
4	Faculty	1	18	25	25	69
5	Placement Assistant	26	25	10	8	69
6	Extracurricular Activities	23	14	16	16	69
7	Counseling	4	12	28	25	69
Total Responses		102	94	132	155	483
Percentage of total responses		21.12%	19.46%	27.33%	32.09%	100%

The total percentage of rating = Good + Very Good + Excellent = 78.88%

Scale of opinion of feedback 3 is found to be at rank B = (100- 80)

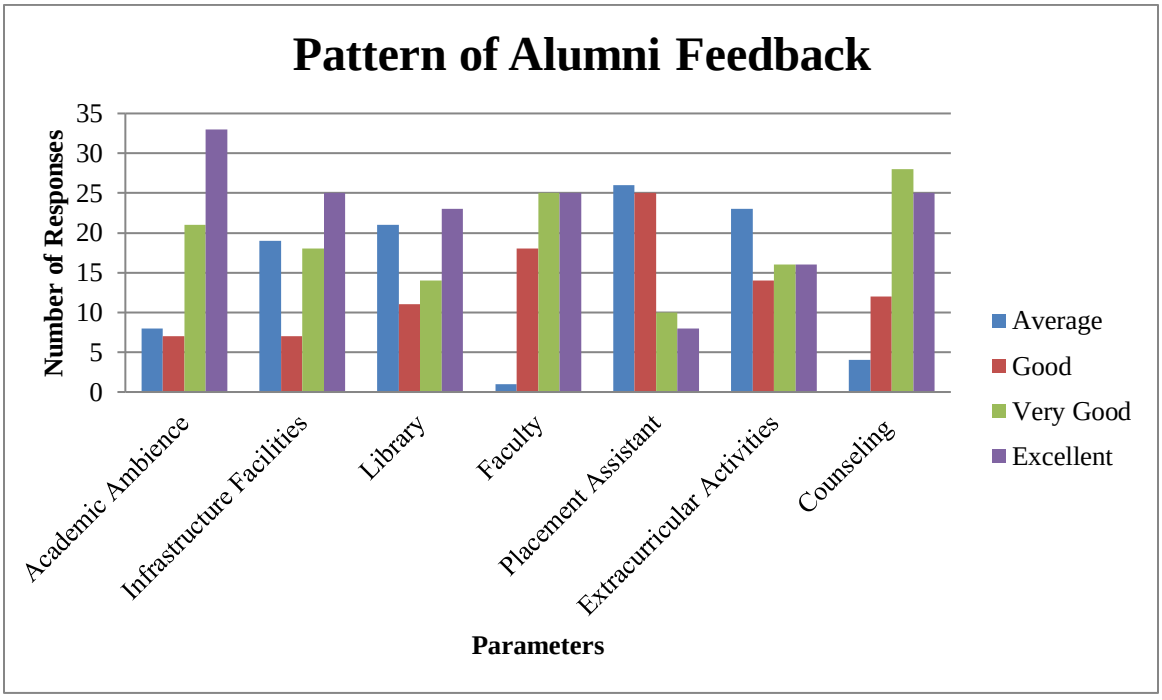


Fig. 6 Pattern of Alumni Feedback

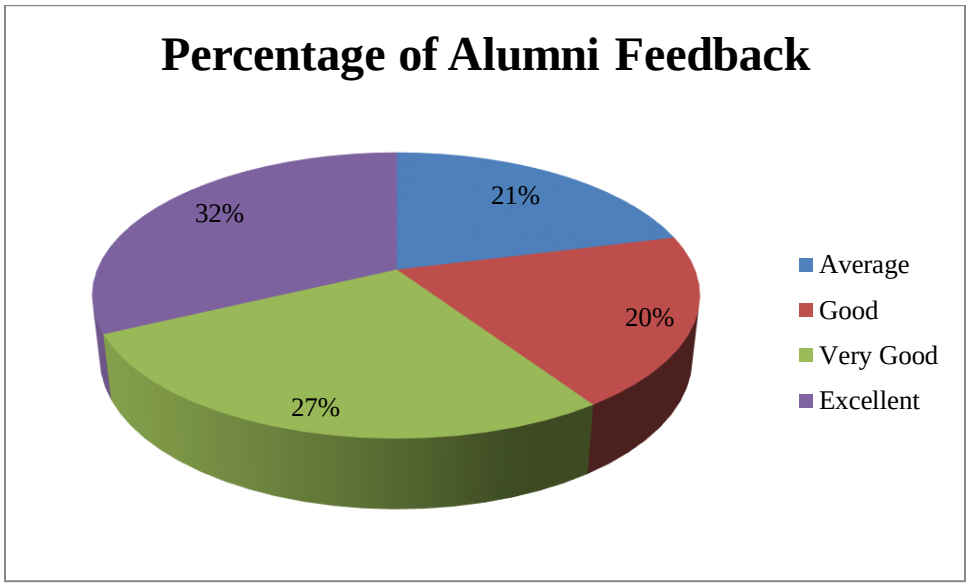


Fig. 7 Percentage of Alumni Feedback

The following are the observations from alumni feedback:

1. Hostel facilities in the college need to be improved.
2. State of the art library facility needs to be developed in the institution.
3. Placement assistance should immediately provide to the students.

NB: This report has been prepared by the Internal Quality Assurance Cell of Mangaldai College during the lock down period due to Covid-19, hence responses are limited.